

Notice to Customers of the City of Danville Waterworks

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

BOIL YOUR TAP WATER

Failure to follow this advisory could result in stomach or intestinal illness.

The Virginia Department of Health, in conjunction with the City of Danville Health Department, the City of Danville Utilities Division of Water and Wastewater Treatment and the Pittsylvania County Service Authority, are advising all customers (City, PCSA, Caswell County North Elementary School and Caswell County Visitor Center) to use boiled tap water or bottled water for drinking and cooking purposes as a safety precaution. This notice is precautionary in nature and is necessary due to problems with the water treatment processes resulting in abnormally high turbidity in the treated water on Monday, March 26, 2012. The water could not be adequately treated due to the heavy rainfall that occurred on the previous Friday and Saturday.

DO NOT DRINK TAP WATER WITHOUT BOILING IT FIRST

Boiled or bottled water should be used for drinking, beverage and food preparation, and making ice **until further notice**. Boiling kills bacteria and other organisms in the water. Boiling is the preferred method to assure that the tap water is safe to drink. Bring all tap water to a rolling boil, **let it boil for one (1) minute**, and let it cool before using, or use bottled water.

If you cannot boil your tap water....

- An alternative method of purification for residents that do not have gas or electricity available is to use liquid household bleach to disinfect water. The bleach product should be recently purchased, free of additives and scents, and should contain a hypochlorite solution of at least 5.25%. Public health officials recommend adding 8 drops of bleach (about ¼ teaspoon) to each gallon of water. The water should be stirred and allowed to stand for at least 30 minutes before use.
- Water purification tablets may also be used by following the manufacturer's instructions.

To address this problem, we are using all resources available to treat the water properly. Inadequately treated water was put into the distribution system to have sufficient fire flow and water for nonconsumptive uses. Until and after we restore adequate water quality, you need to boil your tap water until bacteriological samples are collected and satisfactory results are received. We will inform you when you no longer need to boil your water.

For more information please contact Mr. Barry T. Dunkley, P.E., Director of Water & Wastewater, City of Danville at 279 Park Avenue, Danville, VA 24541 or at (434) 799-6473.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date: March 26, 2012